

FEEDBACK OF USERS AND LIVED EVENTS AND NEWS

John Hunter, Head of the IT Department European Court of Human Rights:

The portal also allows lawyers to pay court fees on line without having to go to the court in person and pay for the fees by cash. I interviewed the Ankara Bar Association President who was very impressed with the system and has recommended it to other Bar Associations in the country. He felt that the collaboration with the MoJ was extremely fruitful for all parties concerned and indicated that UYAP has helped to speed up case processing time for the Bar Association members and has allowed them to manage their case file more effectively.

Citizens can also access on certain information on their case via information posts in the Ankara Court (provided by the bar association) and via manned information desks in the various courts. Information on the state of proceedings of a case will appear after the user has provided their MERNIS citizen ID number.

Paperless offices in the courthouses (08.02.2009) AKŞAM DAILY NEWS

The UYAP Project of the Ministry of Justice is revolution in the judiciary. The system allows people to file cases at home without having the need to go to a courthouse. Citizens will get texted of all judicial developments.

Deniz ÇİÇEK/ANKARA

The National Judiciary Informatics System introduced by the Ministry of Justice represents an unprecedented technological revolution in the history of the judiciary. The good news came from Minister of Justice Mehmet Ali Şahin: citizens will file cases using their mobile phones without bothering to go to a courthouse. Şahin stated that all developments and necessary information about the cases are sent by SMS. He said: "The system sends an automated text message to your mobile phone when a case is filed against you. It protects you just like your car insurance". Here are the highlights from his statement:

UYAP LAWYER PORTAL

The judicial has always been criticized for clumsiness. So, what does UYAP bring us in judicial procedures? It is a constitutional principle as well as the responsibility of the judiciary to make sure cases are resolved in the most swift and affordable manner as possible. The document volume is simply too much in the judiciary. Information about the civil registry, criminal records and land deeds are often needed. Previously, getting this information was too time-consuming. The judiciary always needs information from the Social Security Agency, Ministry of Finance and even from the Kandilli observatory. All these institutions have been integrated into UYAP. The integration process will continue until no print correspondence is needed. Integration with the ICT Authority is completed and pending commissioning. This is important when it comes to stolen mobile devices. All information and document traffic will take place over UYAP. Prosecution offices are automatically called

in for mobile phone thefts. The prosecutor will be able to disable a stolen mobile device by merely pushing a button. We are saved from truckloads of correspondence.

What kind of services are available to the lawyers? The system allows them to carry out everything that they normally do in the courthouse. They do not actually need to go there. The UYAP "Lawyer Portal" provides online judicial services. Using their e-signatures, lawyers log into the system, examine their dossiers, add documents, file cases and deposit legal fees online. Lawyers perform an average of 20 thousand transactions every day.

USE YOUR MOBILE SIGNATURE TO FILE A CASE AT HOME

How about citizens? Can they institute a case using UYAP? Yes, the UYAP "Citizen Portal" provides online judicial services to citizens. Using their Turkish Citizenship ID Numbers, citizens can get information about the parties, topic, status and stages of the cases which concern themselves.

CAN M-SIGNATURE BE USED TO USE THE SYSTEM?

M-signature functionality is being tested. It is due in a few months and lawyers and citizens will be able to file cases using m-signatures. Mobile signatures are cheaper than e-signatures. People will be able to pay legal costs also using the m-signature.

CAN WE USE CELL PHONES TO LOG ON TO UYAP?

You can use UYAP with any mobile phone which can browse the web. You just need an internet browser. You can also perform your transactions using your m-signature. Which means you can file a case virtually everywhere.

WHAT ARE THE GAINS OF UYAP PORTALS?

Suffice it to say that more than 34 million civil registries in MERNİS (Population Registration IT System) have been used by UYAP. Now, imagine the savings from correspondence, bureaucracy, energy, consumables and manpower and then you can guess the economic and social gains. With UYAP, citizens and lawyers save time and money because they do not need to go to the courthouses.

WHAT IS UYAP'S CONTRIBUTION TO JUDICIAL POLICIES?

Take the most common 10 offenses as an example. You can conduct a study on this issue by regions and develop regional measures concerning most common offenses. This would definitely contribute to improved quality of life an enhanced efficiency in the judiciary which, ultimately, raise the confidence in the judiciary.

Lawyer Ümit Deniz Kurt, Attorney of the Treasury

To whom concerned,

The visual letters for UYAP logon are now clearly audible. This improvement is indeed very useful. I am a visually impaired lawyer and I really benefit from it. This function is working smoothly and I do not have any problems. I extend my thanks to the contributors. Have a good day.

Lawyer Ümit Deniz Kurt
Attorney of the Treasury
İstanbul Directorate of Legal Affairs

Beren ŞENTÜRK, Lawyer, Ankara Bar Association

Hello,

I am a private lawyer registered at Ankara bar Association and I have actively used the UYAP system for nearly 6 months. I just wonder why the system is not expanded more rapidly. Because, UYAP has relieved us of major workload. It now takes only two minutes to submit a petition of excuse, check on my dossiers or follow up with the status of expert witness reports and I do not need to travel if nothing else is required in my case in another province. Likewise, I can file a case without leaving my office for the courthouse. This alone means a saving of two hours of my time.

Aygul Hararli , citizen

To whom concerned,

I have just found out about UYAP and want to let you know that I find it very useful as a citizen. I wonder if it is possible to get retrospective information about the cases filed against me or those that I instituted in the past? Because, there is a particular case in which not me but my lawyer was involved on my behalf and it was concluded without my knowledge. I have not received any notice about it. The decision date is2008. The decision imposed administrative fine. How can I get information about the reasoned decision and other details? I have lost my contact with my lawyer. Thanks.

aygul hararli ahararli@yahoo.com

Sema OKTAY , citizen

As citizens, we can get the most up-to-date information about the cases and enforcement proceedings which concern us thanks to the citizen portal of the National Judiciary Informatics System. I am grateful to the developers and implementers of UYAP system for their hard work to incorporate the latest technology in judicial services.

Sincerely, 09.03.2012

Sema OKTAY
semaoktay59@hotmail.com

Emin TAHMAZ, citizen

Hello;

I am very happy to see that justice services are delivered by a world-class system. UYAP makes judicial information fast and easy. I extend my thanks to whoever is involved the delivery of this service.

Sincerely, 09.03.2012

Emin TAHMAZemin tahmaz
<emintahmaz34@hotmail.com>

Özden OĞUZÖZ legal officer

I work in the legal office of our institution. UYAP saves us a lot of time and effort in the pursuit of our tasks and proceedings. Thanks.

Sincerely,

Özden OĞUZÖZ
09.03.2012
ozden_oguzoz@hotmail.com

Nazan SEZER

Please accept my thanks for developing and implementing UYAP. With this system, we do not have to go to the courthouses anymore to follow up on the cases and proceedings concerning us.

Sincerely,

Nazan SEZER
nazansezer_7@hotmail.com

Lawyer Şentürk DURSUN

Dear UYAP managers and employees,
Today, I filed two cases over UYAP for the first time. It is just easy and beautiful. I am very happy. I am grateful to all of you for making this possible. God bless you.

In the meantime, I have a suggestion. I need to appeal a case for a correction of decision. I think this is not defined in UYAP. Therefore, I will have to use the traditional methods. Is there a chance you can sort this issue out? One more thing: a practical button would be useful when paying the Bar stamp fee (i.e. filing the case)?

I wish you success in your work.

Sincerely, 27.01.2012,
Lawyer Şentürk DURSUN
senturkdursun@ttmail.com

Sunay Gönenden, Lawyer says "What a comfort to work with UYAP , a lot thanks for the people who set up UYAP"

In order to connect and make use of UYAP lawyers portal I have taken my password 1 week ago. Now I can access and examine my files via internet from my home which I am appointed as a lawyer. Also I can access the files which I am not appointed as a lawyer with the confirmation of related court judge. Especially at any time I can reach the list of hearing in a period of time all over the Turkey. Because of this list given by UYAP lawyer portal I found the 2 criminal case file which I have lost. What a comfort to work with UYAP, a lot thanks for the people who set up UYAP.

**Sunay Gönenden
Lawyer.**